

STATE OF CALIFORNIA  
**STANDARD AGREEMENT AMENDMENT**  
 STD. 213 A (Rev 6/03)

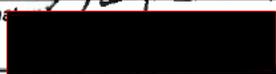
CHECK HERE IF ADDITIONAL PAGES ARE ATTACHED 479 Pages

AGREEMENT NUMBER	AMENDMENT NUMBER
<b>OTP 11-126805</b>	<b>2</b>
REGISTRATION NUMBER	
<b>1209904.2</b>	

- This Agreement is entered into between the State Agency and Contractor named below:  
 STATE AGENCY'S NAME  
California Technology Agency (Hereafter referred to as "Technology Agency or the State")  
 CONTRACTOR'S NAME  
Global Tel \*Link Corporation (Hereafter referred to as the "Contractor")
- The term of this Agreement is May 31, 2012 through May 30, 2018
- The maximum amount of this \$ ANNUAL EXPECTED CONCESSION REVENUE - 17 MILLION Agreement after this amendment is:
- The parties mutually agree to this amendment as follows. All actions noted below are by this reference made a part of the Agreement and incorporated herein:  
 Upon signature of both parties and approval by the Office of Telecommunications Procurement (OTP) Amendment #2 makes the following changes to Section 6, Technical Requirements:
  - 6.3.3.9.1, IWTS Call Detail Record Content – Removes the requirement to capture Billing Number Address (BNA).
  - 6.3.4.4, IWTS Billing Number Address (BNA) Database – Removes the requirement in its entirety.
  - 6.5.1, CDCR IWTS LIVE MONITORING AND MANAGEMENT CAPABILITIES OVERVIEW – Revises the requirement change on voice recording archive.
  - 6.5.4.9, IWTS Investigative Workstation Live Monitoring Display – Removes requirement referencing BNA.
  - 6.6.11, CDCR IWTS ROLE-BASED USER PROFILES – Revises the requirement for authentication.
  - 6.7.5, IWTS DATA ARCHIVING – Revises the requirement change on voice recording archive.
  - 6.9.1.2, IWTS Investigative Report Fields – Removes requirement to capture BNA.
  - 6.9.1.4, Search Fields Available for IWTS Ad Hoc Reports – Removes requirement referencing BNA.
  - 6.11.3, PRIME CONTRACTOR HOSTED WEB-BASED IWTS APPLICATION – Revises the requirement for authentication.
  - 6.16, INTRODUCTION FOR THE MANAGED ACCESS SYSTEM SERVICES – Revises the requirement to clarify current number of adult institutions in Phase 2 and added language on MAS Locations in Exhibit 6-O ADULT INSTITUTION MAS LOCATIONS and Exhibit 6-P FUTURE ADULT FACILITY MAS LOCATIONS ANTICIPATED.
  - 6.17.6, DESIGNING AND ENGINEERING THE MAS AT CDCR FACILITIES – Revises the requirement to reduce lead time for MAS installation phase.
  - 6.18.1.1, MAS Facility Coverage – Revises the requirement for MAS clarification of state property line.
  - 6.24.2, MAS PROJECT MANAGEMENT PLAN – Revises the requirement to be consistent with 6.16 INTRODUCTION FOR THE MANAGED ACCESS SYSTEM SERVICES.

The attached documents marked as Amendment #2 replace previously issued Attachment 1, Section 6, Technical Requirements.  
 All other terms and conditions shall remain the same.

IN WITNESS WHEREOF, this Agreement has been executed by the parties hereto.

<b>CONTRACTOR</b>		CALIFORNIA <i>Technology Agency</i> Department of General Services Use Only 
CONTRACTOR'S NAME (If other than an individual, state whether a corporation, partnership, etc.) <u>Global Tel *Link Corporation</u>		
BY (Authorized Signatory) 	DATE SIGNED (Do not type) <u>3/11/13</u>	
PRINTED NAME AND TITLE OF PERSON SIGNING <u>Jeffrey B. Haidinger, President and COO</u>		
ADDRESS <u>12021 Sunset Hills Rd. Suite 100, Reston, VA 20190</u>		
<b>STATE OF CALIFORNIA</b>		
AGENCY NAME <u>California Technology Agency</u>		
BY (Authorized Signatory) 	DATE SIGNED (Do not type) <u>05/09/13</u>	
PRINTED NAME AND TITLE OF PERSON SIGNING <u>Pete Mastella, Purchasing Manager</u>		
ADDRESS <u>P.O. Box 1810, Rancho Cordova, CA 95741-1810</u>		<input checked="" type="checkbox"/> Exempt per: PCC 12120