



**AGENCY  
TELECOMMUNICATIONS  
REPRESENTATIVE  
BULLETIN**

Date: June, 12, 2014  
ATR 14-04

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**SUBJECT: CALNET 2 AGED ACCOUNT RECEIVABLES FOR SERVICE**

This bulletin is to inform CALNET 2 customers that the conversion of CALNET 2 services to CALNET 3 services will begin September 2014 with the exception to some local government agencies who will begin to see transition mid June 2014. Future ATR bulletins will be posted identifying the conversion schedules for both AT&T and Verizon.

Conversion of services will not be deemed complete until all CALNET 2 aged account receivables are cleared (zero balance) for two consecutive invoicing cycles.

**Customers who have existing invoicing disputes with your current CALNET 2 contractor are asked to contact your invoicing representative to develop a plan for resolution.**

Please share this information with your accounting/accounts payable staff.

If you have any further questions, please direct them to the following:

Otech: Tes Hutchings 916-431-6286 [tes.hutchings@state.ca.gov](mailto:tes.hutchings@state.ca.gov)

A handwritten signature in blue ink that reads "Barbara Garrett".

BARBARA GARRETT, Deputy Director  
Statewide Telecommunications and Network Division  
Office of Technology Services (OTECH)

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