



**AGENCY TELECOMMUNICATIONS REPRESENTATIVE
BULLETIN 07-04**

February 28, 2007

**SUBJECT: REVISION OF THE STATE TELECOMMUNICATIONS
MANAGEMENT MANUAL (STMM), TELECOMMUNICATIONS
DELEGATION, CHAPTER 443.0**

ACTION:

- The Chief Agency Telecommunications Representatives should disseminate a copy of this bulletin to all management or decision makers responsible for ordering telecommunications services within your organization.

KEY POINTS:

- The chapter title has been changed from **Project Delegation** to **Telecommunications Delegation**
- Requires **non-exempt** agencies to submit delegation requests for specific products and services that clearly demonstrate how they will be used.
- Requires **non-exempt** agencies to demonstrate they have the experience and technical expertise to select and implement the telecommunications products and / or services described in their delegation request:
- The following services **require** delegation:

GENERAL

- PBX and key telephone systems
- Telecommunications transport

**Revision of The State Telecommunications Management Manual (STMM),
Telecommunications Delegation, Chapter 443.0**

**CALNET II MSA 1, Voice, Data and Video Services, and MSA 2,
Long Distance & Network-Based Services**

- FibreMAN Services
- Metropolitan Optical Network (MON) Services
- ESS-MAN Services
- All Virtual Private Network (VPN) Services
- All Multi-Protocol Label Switching (MPLS) Services
- Call Center Services which include: Automatic Call Distributor (ACD), Specialized Call Routing (SCR), Computer Telephone Integration (CTI), Interactive Voice Response (IVR) and similar features/systems

**CALNET II MSA 3 – Internet Protocol Voice, Data and Video
Services**

- All equipment and services except consulting, training, wiring and certain specified equipment

**CALNET II MSA 4 – Broadband Fixed Wireless Access Data
Services**

- All equipment and services except training and certain specified equipment

The STND highly recommends reading the STMM Chapter 443.0 in its entirety, as not all the information is included here. The STMM is located on the STND homepage at: <http://www.dts.ca.gov/stnd/resources/stmm-online.asp>. Please contact a STND Representative as noted below if there are specific questions about what requires delegation.

To review previous ATR Bulletins, please visit the DTS/STND homepage at: <http://www.dts.ca.gov/stnd/resources/publications.asp>

For questions regarding this ATR Bulletin, please contact a STND Representative at (916) 657-9150.



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