



Tech Alert

from the **Customer Delivery Division**
"Your Gateway to Technology Services"

TA 15-13: Secure File Transfer (SFT) Maintenance Window Change

ATTENTION: SFT Service Customers

ACTION REQUESTED: Reschedule file transfer jobs, if necessary

EFFECTIVE DATE: July 11, 2015

Background:

To more effectively administer SFT services, the maintenance window for system updates will change **from** Sundays 8:00 p.m. to midnight **to** Saturdays 8:00 a.m. to noon, beginning July 11, 2015.

Impact:

This change affects all SFT customers, especially those who have scheduled file transfer jobs, or those expecting manual access to the SFT login page, on Saturdays from 8:00 a.m. to noon. The current maintenance window, Sunday 8:00 p.m. to midnight, will no longer be used for scheduled maintenance.

Requested Action:

Customers with jobs scheduled during the new maintenance window of Saturdays 8:00 a.m. to noon, should reschedule their jobs to a time outside of that maintenance window.

Effective Date:

The maintenance window change will be effective July 11, 2015.

Contact:

If you have questions or need further clarification, please contact your Department of Technology Account Lead by using the [Account Lead Lookup](#), or call the Customer Delivery Division at (916) 431-5476.