



Tech Alert

from the Customer Delivery Division
"Your Gateway to OTech Services"

TA 14-03: FY 2013/14 Billing Rate Changes

ATTENTION: All Office of Technology Services (OTech) Customers

ACTION REQUESTED: Review the New Billing Rates

DUE DATE: None

Overview:

[Tech Alert 14-02](#), which was distributed on Thursday, January 23, 2014, provided information regarding OTech rate adjustments and indicated another Tech Alert would be sent once the rates were approved. The Department of Finance (DOF) approved the rates changes on Monday, January 27, 2014.

The purpose of this Tech Alert is to provide access to the actual rates as approved by DOF, and to identify a change in the information provided in Tech Alert 14-02.

Impacted:

All OTech customers will be impacted by these rate adjustments, and should become familiar with the new rates.

View the Rate Change Detail:

The rates changes and newly established rates are available for viewing on the OTech website. Please visit [OTech Rates](#) to view a copy of the Customer Rates Memo and the updated Rate Schedule.

Change to TA 14-02:

Tech Alert 14-02 indicated that the change in rates for Tenant Managed Services (TMS) would be effective March 1, 2014; however, the TMS rate change will not become effective until July 1, 2014. This change is reflected in the information presented through the above link.

Contact:

If you have any questions or need further clarification, please contact your OTech Account Lead. To determine who your Account Lead is, please use the [Account Lead Lookup](#), or contact the Customer Delivery Division at (916) 431-5390.



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